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# Top critical access hospitals announced

The 20 highest-ranked critical access hospitals (CAHs) in the country, as determined by the Chartis Center for Rural Health, were recently announced by the National Rural Health Association (NRHA). An awards ceremony will be held during NRHA's Critical Access Hospital Conference in September in Kansas City, Mo.

The determining factors for the top 20 CAHs are based on the results of the Chartis Rural Hospital Performance INDEX and its eight indices of performance: inpatient market share, outpatient market share, quality, outcomes, patient perspective, cost, charge, and finance. This elite group of hospitals was selected from the Chartis Center for Rural Health's 2025 top 100 CAH list, which was released earlier this year.

Forty best practice designations were also given to facilities that achieved success in one of two key areas of performance: 1) quality: a rating of hospital performance based on the percentile rank across rural-relevant process of care measures, and 2) patient perspective: a rating of hospital performance based on the percentile rank across all 10 HCAHPS domains.

"NRHA is committed to ensuring our members have the best information to manage their hospitals," says Brock Slabach, NRHA chief operations officer. "We're pleased to recognize the accomplishments of these rural hospitals." The list of winners and best practice recipients, in alphabetical order and by category, is included below:

## TOP 20 CRITICAL ACCESS HOSPITALS

Avera Hand County Memorial Hospital and Clinic Barrett Hospital & HealthCare
Beatrice Community Hospital
Bitterroot Health – Daly Hospital
Boone County Health Center
Carroll County Memorial Hospital
Cass Health
Central Montana Medical Center
CHI St Alexius Health Carrington
Community Medical Center
Hampshire Memorial Hospital
Jamestown Regional Medical Center

Lafayette Hospital + Clinics Mt. San Rafael Hospital Nemaha Valley Community Hospital Miller, S.D.
Dillon, Mont.
Beatrice, Neb.
Hamilton, Mont.
Albion, Neb.
Carrollton, Mo.
Atlantic, Iowa
Lewistown, Mont.
Carrington, N.D.
Falls City, Neb.
Romney, W.Va.
Jamestown, N.D.
Darlington, Wis.
Trinidad, Colo.
Seneca, Kan.

New Ulm Medical Center
Phelps Memorial Health Center
Rio Grande Hospital
Towner County Medical Center
UnityPoint Health - Jones Regional Medical Center
New Ulm, Minn.
Holdrege, Neb.
Del Norte, Colo.
Cando, N.D.
Anamosa, Iowa

# BEST PRACTICE RECIPIENTS – QUALITY

Coteau des Prairies Health Care System Sisseton, S.D. Henderson Health Care Services Henderson, Neb. Kiowa District Healthcare Kiowa, Kan. Lady of the Sea General Hospital Cut Off, La. Lane County Hospital Dighton, Kan. McCone County Health Center Circle, Mont. Mercy Hospital Healdton Healdton, Okla. Mercy Hospital Kingfisher Kingfisher, Okla. Mercy Hospital Logan County Guthrie, Okla. Mercy Hospital Tishomingo Tishomingo, Okla. Molokai General Hospital Kaunakakai, Hawaii Myrtue Medical Center Harlan, Iowa Palacios Community Medical Center Palacios, Texas Pembina County Memorial Hospital Cavalier, N.D. Rio Grande Hospital Del Norte, Colo. Samuel Mahelona Memorial Hospital Kapaa, Hawaii Sanford Hillsboro Hillsboro, N.D. Harvey, N.D. SMP Health - Saint Aloisius Tioga Medical Center Tioga, N.D. Towner County Medical Center Cando, N.D.

### BEST PRACTICE RECIPIENTS - PATIENT SATISFACTION

Aspirus Lake View Hospital Two Harbors, Minn. Avera Dells Area Hospital Dell Rapids, S.D. Bigfork Valley Hospital Bigfork, Minn. CHI Health - Mercy Corning Corning, Iowa Coleman County Medical Center Coleman, Texas Community Memorial Hospital Burke, S.D. ECU Health Bertie Hospital Windsor, N.C. Edgerton Hospital and Health Sciences Edgerton, Wis. Electra Memorial Hospital Electra, Texas Franklin General Hospital Hampton, Iowa Hegg Health Center Rock Valley, Iowa Highpoint Health-Trousdale Hartsville, Tenn. Kittson Healthcare Hallock, Minn. Lynn County Hospital District Tahoka, Texas Midwest Medical Center Galena, Ill. Nemaha Valley Community Hospital Seneca, Kan.

North Shore Health Grand Marais, Minn.
Scheurer Health Pigeon, Mich.
Tallahatchie General Hospital Charleston, Miss.
Towner County Medical Center Cando, N.D.

#### **About NRHA**

NRHA is a nonprofit organization working to improve the health and wellbeing of rural Americans and provide leadership on rural health issues through advocacy, communications, education, and research. NRHA's membership is made up of unique individuals and organizations from across the country, all of whom share the common bond of an interest in rural health.

#### **About Chartis**

Chartis is a comprehensive health care advisory firm dedicated to helping clients build a healthier world. Chartis works across the health care continuum with more than 600 clients annually, including providers, payers, health services organizations, technology and retail companies, and investors. Through times of change, challenge, and opportunity, Chartis advises the industry on how to navigate disruption, pursue growth, achieve financial sustainability, unleash technology, improve care models and operations, enhance clinical quality and safety, and advance health equity. The teams convened bring deep industry expertise and industry leading innovation, enabling clients to achieve transformational results and create positive societal impact. For more information, visit www.chartis.com.

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